



Kitchen Center S.P.A. improved productivity by 30% after implementing B1 Usability Package

COMPANY NAME

Kitchen Center S.P.A.

EMPLOYEES

280

WEBSITE

www.kitchencenter.cl

INDUSTRY

Retail

BOYUM SOLUTIONS

B1 Usability Package

FEATURED PARTNER

Seidor - Chile

For more than a decade, Kitchen Center has brought the latest technologies ready to serve the warm and vital kitchen space, with a wide variety of equipment, kitchenware, and accessories, all of great quality, avant-garde, and design. They offer comprehensive solutions with various products through an online store and 15 stores nationwide.



Customer Challenges

- Many details in operation required special attention and procedures. That made the process slow and difficult
- We faced errors that occurred due to many manual processes



Solution

- We were looking for a customization solution that is completely integrated into Sap Business One, the alternative was to get external systems
- B1 Usability Package impressed us in the demo and many functionalities that we can implement in a single click



Results

- It allowed us to carry out activities in the shortest time and to add safety elements to the quality of work
- The employees of operational areas were able to do their work focused on what is of value to them, avoiding spending time on administrative issues.

"THANKS TO B1 USABILITY PACKAGE WE EXPERIENCE REDUCTION OF TIME, FEWER MISTAKES AND A USER-ORIENTED EXPERIENCE WHICH LED TO A BETTER WAY OF WORKING"

Alejandro Nuñez Gerente de TI / CTO