



Capwell Industries Limited **achieve 95% improvement in productivity** with B1 Usability Package and B1 Print and Delivery

COMPANY NAME

Capwell Industries Limited

EMPLOYEES

700

WEBSITE

www.capwell.co.ke

INDUSTRY

Food Manufacturing

BOYUM SOLUTIONS

B1 Usability Package, B1 Print & Delivery

FEATURED PARTNER

Seidor Kenya

Capwell industries Ltd, commenced operations as a food manufacturing Company in 1999. Based in Thika, the company produces high quality flour, Rice, Pulses and Porridge using the best and latest state of the art processing technologies available. The company is also HACCP compliant. This means that they ensure our food safety processes meet the highest international standards, ensuring customers get a wholesome, healthy meal every time they use their products



Customer Challenges

- The quality module was being tracked outside SAP Business One
- During the dispatch process, deliveries were being emailed to the customer manually which caused a delay and decreased our customer satisfaction
- The Sales Department was most affected as they had to spend time exporting delivery notes from the ERP system



Solution

- We were looking for a customization and communication solutions that are completely integrated into SAP Business One
- B1 Usability Package impressed us in the demo and many functionalities that we can implement in a single click



Results

- B1US has enabled us to implement a Quality assurance modules that are not SAP B1 standard.
- B1UP has enhanced the page navigation where we created additional buttons to ease navigation from one form to another.
- B1 Print and Delivery has enabled us to share marketing layouts with our external stakeholders

"THERE WAS A 95% IMPROVEMENT IN PRODUCTIVITY THROUGH THE AUTOMATION OF PRINT AND DELIVERY AS WELL AS THE CUSTOMIZATIONS AROUND THE QUALITY MODULE USING BIUP. BIUP ALSO ASSISTED US IN SETTING UP VALIDATIONS IN KEY PROCESSES."

Kenneth Murithi / IT Manager