



B1UP + B1 Print & Delivery allowed staff to save time and the information became reliable

COMPANY

Cospor Distribuciones, S.A. de C.V.

WEBSITE

<https://www.cospor.com.mx>

INDUSTRY

Distribution

EMPLOYEES

120

BOYUM SOLUTIONS

B1UP+ B1 Print & Delivery

PARTNER

IDNE S. de R.L. de C.V.

Cospor Distribuciones is a Mexican distribution company in the market for over 35 years now that has adapted to the global changes by implementing equipment and software to control and report the entire operation of the business. B1 Usability Package and B1 Print & Delivery now complement what SAP Business One was doing for them: allowing their sales agents to capture orders and view information in real time.



Customer's Challenges

- Some of the processes became tedious due to how repetitive they were, requiring a lot of work that could be automated.
- The level of error in the mechanical capture of information due to manual work was quite high.
- Sending payment reminders for overdue documents required considerable time by the credit and collection staff.



Solution

- Many processes were automated or semi-automated avoiding errors, and others are in the process of being automated.
- Mass update of information was facilitated.



Results

- The margin of error in some processes is now minimal.
- Staff have time to do activities that they had to put aside and the reliability of the information improved a lot.
- The customer keeps improving many processes.

"STAFF HAVE TIME TO DO ACTIVITIES THEY HAD TO PUT ASIDE AND THE RELIABILITY OF THE INFORMATION WAS GREATLY IMPROVED."