

# EFFECTIVE AND AUTOMATED COMMUNICATION



COMPETITIVE ADVANTAGE FOR YOUR BUSINESS



COMMUNICATE EFFECTIVELY



AUTOMATE THE COMMUNICATION FLOW



OPTIMIZE YOUR WORK

**SAP**<sup>®</sup> Certified  
SAP Business One Integration

# Improve **business communication** and **team collaboration**

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**B1 Print & Delivery (B1P&D)** automates the entire communication flow in SAP Business One.

It enables employees to **maximize their productivity** by handling day-to-day repetitive communication-related tasks, **such as emailing, viewing, printing, and saving documents and reports.**

**B1P&D** also boosts **team synergy** by delivering customized messages through collaboration tools such as **Microsoft Teams** or **Slack**, as well as sending activities and internal messages within SAP Business One to your team members. **All of this is entirely automated.**

Let **B1 Print & Delivery** take care of the work, while your team focuses on achieving their business objectives.

**SAP** Business  
**One**



**"B1 PRINT + DELIVERY IS A GREAT TOOL FOR ALMOST ALL BUSINESS WHERE A LARGE AMOUNT OF MONTHLY STATEMENTS, AS WELL AS OTHER DOCUMENTS NEED TO BE SENT OUT."**

Tazneem Isaacs, Project & Account Controller, Bluekey Seidor, ZA

# Efficiency through automated communication

In today's fast-moving and evolving business world, quick and accurate communication is the key to accomplishing better engagement with employees, customers, and suppliers.

As such, automated communication has become a **crucial strategy** for every kind of business. Whether you're managing internal processes or external interactions, the use of **automation tools** provides an undeniable advantage by **increasing staff productivity, saving money, and achieving impressive business goals.**

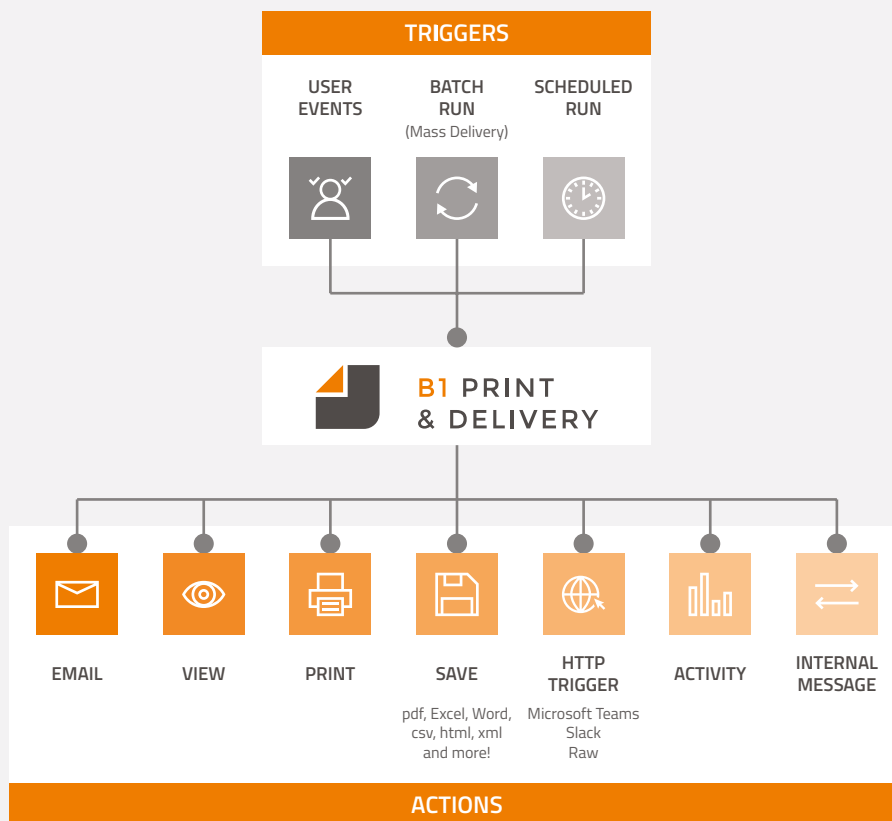
**B1 Print & Delivery** enables your company to **scale communication** through **true automation**, while still preserving the **personal touch required to connect with your audience.**

A comprehensive set of features and flexible logic mean that **B1P&D** can cater for the most diverse scenarios. Easily configure the system to automatically handle documents and reports, send emails, create activities, share information through modern collaboration tools, and more!

You can also decide how and when automated tasks kick-in, whether in response to users' actions in SAP Business One, by batch execution, or run on a schedule.

**Embrace automated communication with B1 Print & Delivery and take your business efficiency to the next level.**

## HOW TO OPTIMIZE YOUR BUSINESS WITH B1 PRINT & DELIVERY



# Key benefits and features

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## 1. COMPETITIVE ADVANTAGE FOR YOUR BUSINESS

### A MUST HAVE STRATEGY

Automating processes with B1 Print & Delivery enables your company to minimize costs, increase efficiency and save time.

### GET THE MOST FROM YOUR TEAM

Free up your employees' time so they can focus on important activities by automating repetitive tasks.

### IMPROVE CUSTOMER RETENTION

Build and maintain customer engagement through automated, targeted, and personalized communication.

### STREAMLINE FINANCIAL PROCESSES

The integration with B1 iPayment enables an end-to-end automated process – from invoicing to cash in the bank – by sending automated emails to customers, with personalized messages and PDF attachments featuring embedded links for online payments.

### TRANSPARENCY

Provide your customers and suppliers with account status updates by sending them Account Balance reports.

### NO MORE DEBTORS

Gather late payments by automating billing letters or emails with the Dunning Wizard.

### KEEP SAFE

Safeguard critical information by creating PDF files with a digital signature or password protection featuring ABCpdf.

### GREATER COLLABORATION

Never miss a step of your team's workflow with automatic activities and internal messages in SAP Business One.



## 2. COMMUNICATE EFFECTIVELY

### HIT THE TARGET

Impact your audience in any situation, by using multiple layouts for the same document and selecting the most appropriate version on the fly.

### MAKE IT PERSONAL

Engage with your customers and suppliers by addressing their communication preferences and language by using personalized content and specific document layouts.

### BE ACCURATE

Deliver the right information at the right time with B1P&D's scheduler.

### MASTERING EMAIL

Enrich your emails with keywords, grouping rules, additional attachments, multiple recipients, and multi-language support using Microsoft Exchange, SMTP or directly through Microsoft Outlook.

### INFORMATION IS POWER

Keep your team up to date with business objectives, news, and essential internal communication through B1P&D's out-of-the-box integrations with Microsoft Teams and Slack. And that's not all - connect to any application that allows HTTP calls by writing custom JSON code.



### 3. AUTOMATE THE COMMUNICATION FLOW

#### TAKE THE FIRST STEP

Enter your data in SAP Business One and let B1 Print & Delivery do the work for you. Automate communication by handling documents and reports with multiple action types such as emailing, printing, viewing, and saving, without user interactions of any kind.

#### AND GO BEYOND

Combine actions from B1 Print & Delivery with the flexibility and customization potential of B1 Usability Package macros to automate SAP Business One like never before!

#### GOODBYE MANUAL TASKS

Get rid of manual tasks by firing multiple B1P&D actions at once.

#### THREE-MODE AUTOMATION

Enhance each task-flow in SAP Business One by choosing the appropriate automation mode: triggered by user event, batch or schedule.

#### DID SOMEONE SAY 'HARD COPIES'?

If printing documents is still a reality for you, do it as efficiently as possible. Set the parameters for each layout and forget about it. B1 Print & Delivery takes care of everything, from the number of copies to the selection of dynamic printers in remote environments.



### 4. OPTIMIZE YOUR WORK

#### BUSINESS-PROVEN LOGIC

Use what you already know works. B1 Print & Delivery has a similar logic to the B1 Usability Package Validation System. Determine triggers based on user events and how the system responds to them. This way, B1P&D has the capabilities required to meet any of your business's communication challenges.

#### YOUR BUSINESS, YOUR RULES

Configure B1 Print & Delivery actions to match your needs by using conditional statements, or by redefining standard SAP Business One events (like adding, printing or viewing a document, generating a PDF file, exporting data to Excel, etc.). With B1 Print & Delivery, the system adapts to your process, not the other way around.

#### FULL DOCUMENT COVERAGE

Choose from more than 40 ready-to-use layouts for the most common SAP Business One documents, including Sales, Purchase, Finance, Opportunities, Business Partners, Banking, Inventory, Production, and Service modules. Also, map any additional SAP documents to cover even the most specific scenarios.

#### COMPATIBILITY GUARANTEED

Use document layouts and reports in Crystal Reports and save them in a variety of file formats, such as PDF, Excel, Word, CSV, HTML, XML and more!

#### ALL-IN-ONE LAYOUTS

Make maintenance and customization extremely straightforward with a single layout for all SAP Business One Marketing Documents.

#### ALWAYS IN CONTROL

Keep track of users' actions with a detailed Delivery Log.

# Next steps...

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**1** GET  
MORE  
INFO

Browse to the  
product page



**2** TAKE A  
LOOK

Watch a  
demo video



**3** TRY  
IT OUT

Get your free  
20-day trial  
license



**4** MAKE IT  
HAPPEN

Automate your  
communication



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# Your **voice** matters

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We design solutions for people.  
Join our community now!

Collaborate with product suggestions and vote for the feature requests you like the most.

[boyum-solutions.com/community](https://boyum-solutions.com/community)

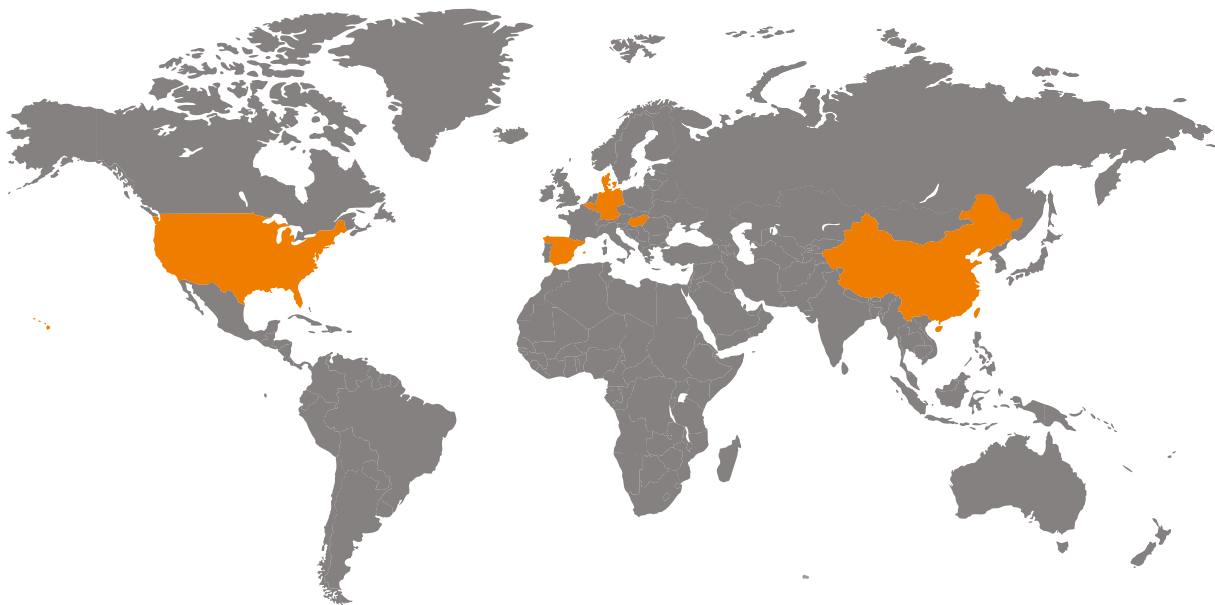


# Industry **leading** solution provider

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Boyum IT Solutions is today the global leading software solution provider in the SAP Business One ecosystem and have received more than 20 SAP awards. Among these are the SAP Global Solution of the Year Award and People's Choice Award, which we received for the last 4 years.

We have the largest partner and customer ecosystems, with a presence in 115 countries and just over 9,000 customers and 200,000 users.



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